



## **LODGING POLICIES**

### **ARRIVAL/DEPARTURE**

Check-in: 3:00 PM

Check-out: 10:00 AM

If you will be arriving after 5:00 PM, you will need to notify the office in advance to make after-hours check-in arrangements. Early check-in and late check-out may be available upon request.

### **DEPOSITS/PAYMENTS**

South Main Vacation Rentals requires a 50% deposit at the time of reservation. Deposit can be paid by credit card, check, travelers check, money order or cash. The remaining 50% is due 7 days prior to arrival.

By accepting these lodging policies, renter authorizes South Main Vacation Rentals to charge their credit card up to \$500 for damages to the property. Renter is also responsible for any damages in excess of \$500.

### **CANCELLATIONS/CHANGES**

Cancellations will be charged 15% of the deposit up to 30 days before the scheduled arrival. Cancellations of less than 30 days before the scheduled arrival will be charged the full 50% deposit. Cancellations of less than 7 days prior to arrival will forfeit entire rental payment.

### **HOUSEKEEPING**

Each home is carefully prepared prior to your arrival and will be cleaned after you check out. Additional cleanings can be arranged for a fee upon request.

### **PETS**

Pets are not allowed in homes, unless they are listed as 'pet friendly'. In pet-friendly homes, there will be a refundable \$100 pet deposit. Any renter who brings a pet into a non-pet home will be charged a \$250 cleaning fee due to the need for maintaining allergen-free homes.

### **SMOKING**

All homes in South Main are non-smoking. Smoking in homes will result in a \$250 charge, which may be charged in addition to damage deposit.

**RATES**

All rates are subject to change without notice.

**DISCLAIMERS**

South Main Vacation Rentals reserves the right to refuse rental to anyone under the age of 25. We are a rental agent for individual owners and are not responsible for theft, acts of destruction or gross negligence. All policies are subject to change. Please call our office at 719-395-4714 or inquire at [admin@southmainco.com](mailto:admin@southmainco.com) if you have any questions about our policies, rates or reservations.