



## **LODGING POLICIES**

### **ARRIVAL/DEPARTURE**

Check-in: 3:00 PM

Check-out: 10:00 AM

If you will be arriving after 5:00 PM, please notify our office in advance to make after-hours check-in arrangements. Early check-in and late check-out may be available upon request.

### **DEPOSITS/PAYMENTS**

South Main Vacation Rentals requires a 50% deposit at the time of reservation. Deposit can be paid by credit card, check, travelers check, money order or cash. The remaining 50% is due upon arrival. By accepting these lodging policies, renter authorizes South Main Vacation Rentals to charge their credit card up to \$500 for damages to the property. Renter is also responsible for any damages in excess of \$500.

### **CONSTRUCTION NOISE**

South Main is a new neighborhood under construction. Please be advised that we cannot offer relocations, discounts or refunds on the basis of construction noise. If you have concerns or would like more information, please call our office.

### **CHANGES/CANCELLATIONS**

Cancellations will be charged 70% of the deposit up to 30 days before the scheduled arrival. Cancellations of less than 30 days before the scheduled arrival will be charged the full 50% deposit. Cancellations of less than 7 days prior to arrival will forfeit entire rental payment.

### **HOUSEKEEPING**

Each home is carefully prepared prior to your arrival and will be cleaned after you check out. Additional cleanings can be arranged for a fee upon request.

### **PETS**

Pets are not allowed in homes, unless they are listed as 'pet friendly'. In pet-friendly homes, there will be a refundable \$100 pet deposit. Any renter who brings a pet into a non-pet home will be charged a \$250 cleaning fee due to the need for maintaining allergen-free homes.

### **SMOKING**

All homes in South Main are non-smoking. Smoking in homes will result in a \$250 charge, which may be charged in addition to damage deposit.

### **RATES**

All rates are subject to change without notice.

### **DISCLAIMERS**

South Main Vacation Rentals reserves the right to refuse rental to anyone under the age of 25. We are a rental agent for individual owners and are not responsible for theft, acts of destruction or gross negligence. All policies are subject to change. Please call our office at [719-395-4714](tel:719-395-4714) or inquire at [admin@southmainco.com](mailto:admin@southmainco.com) if you have any questions about our policies, rates or reservations.